



IHI Open School University of British Columbia Chapter

Building capacity for change

Carol Bao, Saaranga Sasitharan, Jenna Smith-Forrester

IHI Open School UBC Chapter Executive Team

info@ihiubc.com



Chapter Mission

Inspire future healthcare leaders to be agents of change in health quality improvement and patient safety.

Build the capacity for change through knowledge exchange, training and spreading best practices.

Facilitate connections with the professional community through quality improvement initiatives.

Promote the importance of delivering the best care to all patients.

Chapter Progress

Experiences in Quality Improvement Speaker Series

- Local QI leaders share successes and challenges
- 3 events: 2 speaker events, and 1 annual general meeting
- “Challenges and Strategies in Delivering Primary Care to Marginalized Populations” – November, 2015 (>200 attendees)
- “A Pragmatic Approach to Respectful End-of-Life Care” – March, 2016
- Attended by students, health professionals and patients
- Mixture of lecture style and interactive discussion

QI Practicum Program

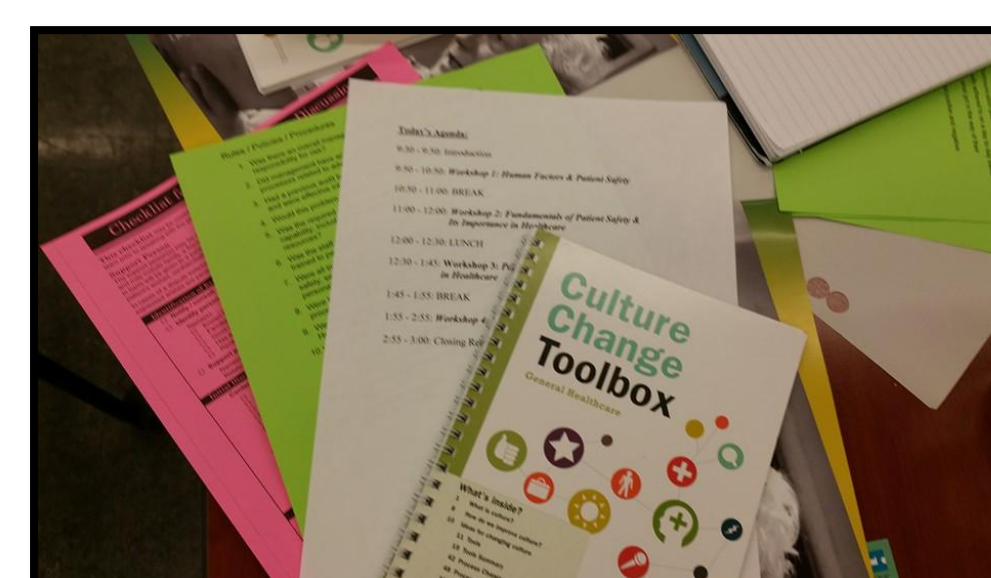
- Partnered with PHSA, Providence Health, and Fraser Health to create practicum projects for students
- 40 student participants applied for various projects

Student QI Scholarship

- Sponsored by British Columbia Patient Safety and Quality Council
- 2014: 6 students to attend local and international QI conferences
- 2015: 8 students to attend local and international QI conferences
- 2016: 10 students to attend local and international QI conferences

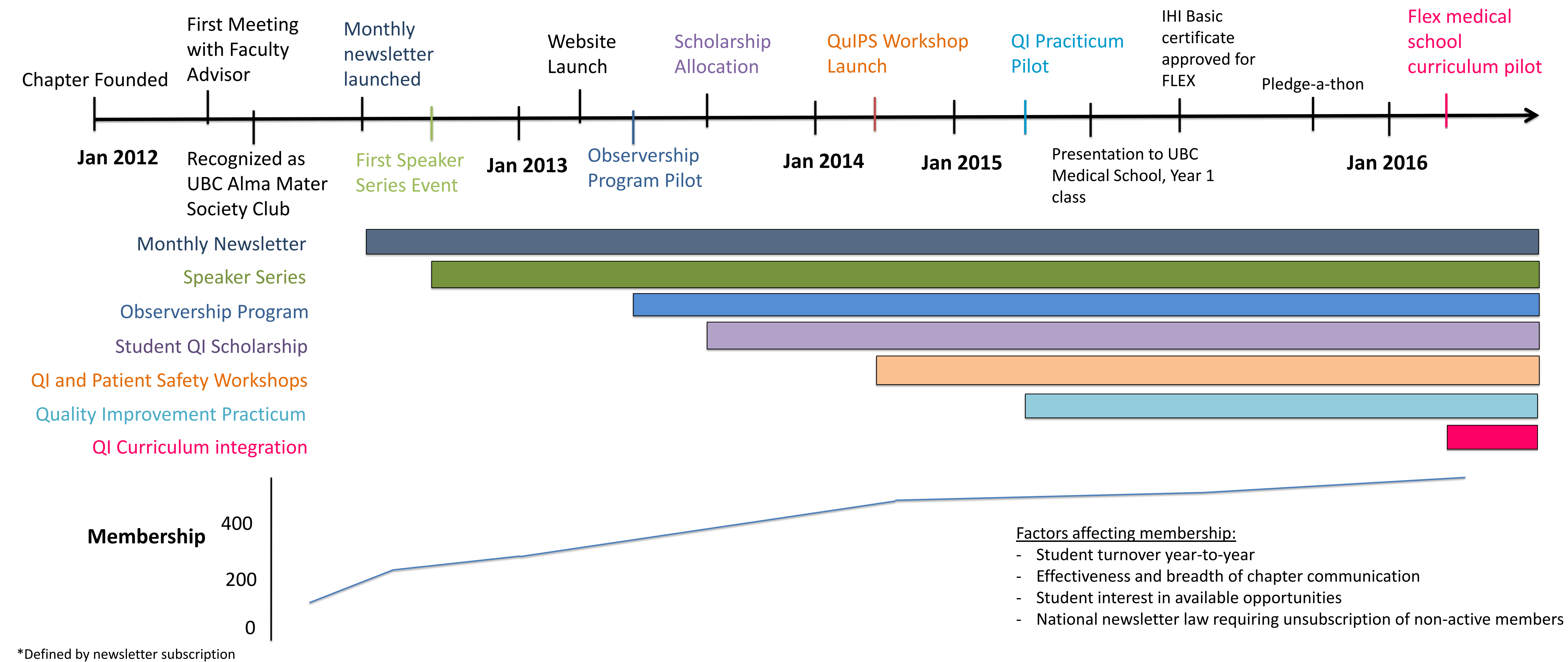
QuIPS Workshop Series

- November seminar – “Unleashing the potential in Healthcare Trainees”
 - Guest speakers from the BC Patient Safety & Quality Council, UBC Medical faculty, and local Health Authorities
 - 4 workshops focusing on Patient Safety
- March seminar – “Being an Effective Change Agent”
 - Guest speaker from the BC Patient Safety & Quality Council
 - 4 workshops focusing on leadership & change management



- Attended by students, health professionals and patient advocates
- Interactive & opportunities for networking

Timeline of Chapter Growth



Challenges and Strategies in Delivering Primary Care to Marginalized Populations November 2015 Panel Event

Panel: Community Social Worker, Vancouver Coastal Health, UBC SPPH Harm Reduction Lead, and Patient Advocate

Participant: “[It was] interesting to learn about the power linguistics play in healthcare, and [how it] creat[es] barriers for those in need.”

Speaker: “You can’t just start your careers as health care professionals without experiencing what the people are actually going through. If you truly want to solve the problem, you need to get out of your comfort zone, and see first-hand what life is like to be marginalized.”

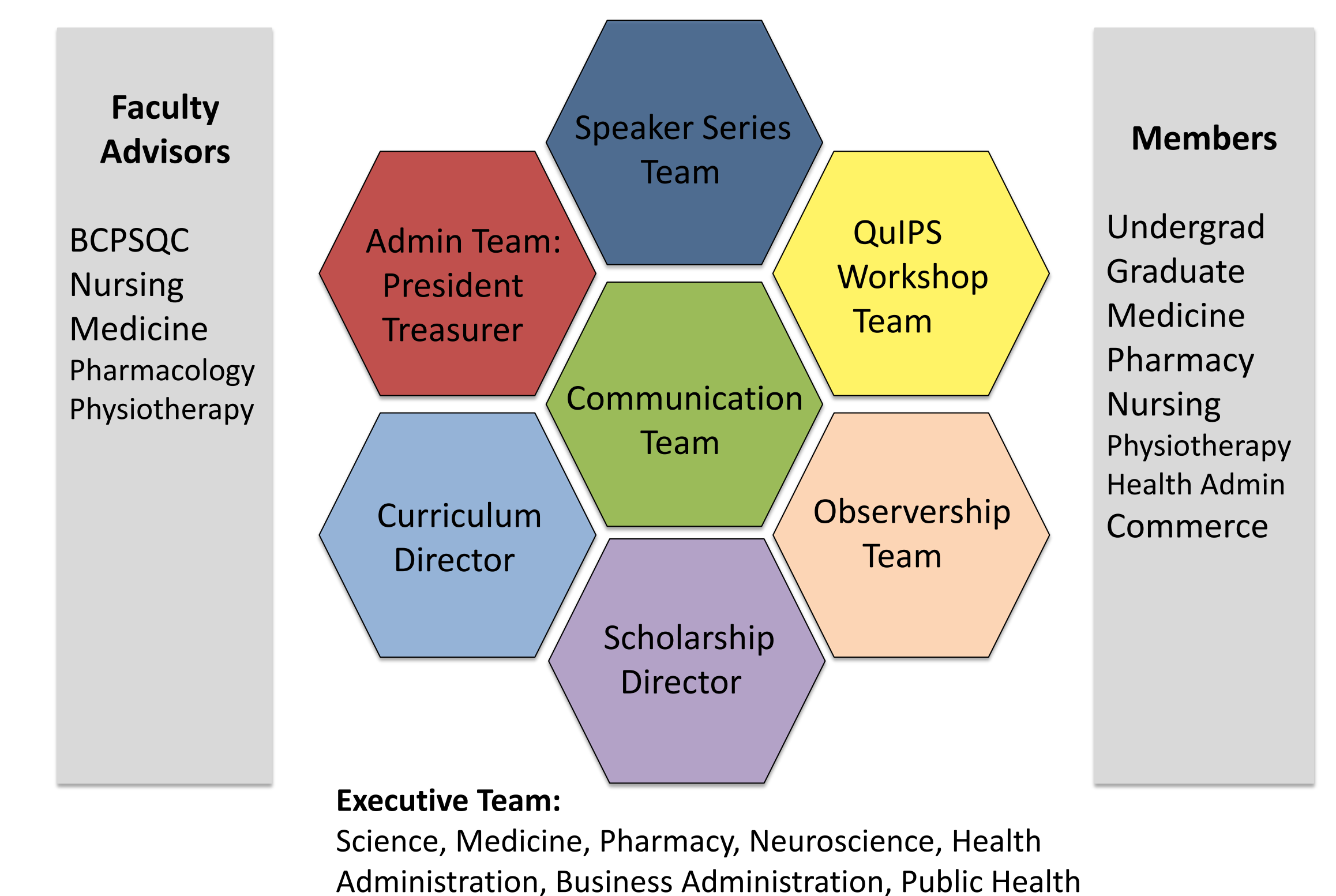


Future Plans

Quality Improvement – Medical School Curriculum Integration

- Pilot program launch in January 2016
- Faculty advisors: Dr. Malcolm Maclure & Dr. Cheryl Holmes
- Currently a total of 30 students signed up
- Bi weekly meetings on Monday afternoons for students to discuss topics covered in the modules for completing the IHI Basic Certificate

Chapter Structure



Acknowledgements

